

# Hitachi Astemo Buyside

## Support Guide

---

Your Supply Chain

Efficient. Resilient. Transparent. Sustainable.

# SupplyOn Supplier Onboarding – Process Chart

From CDC to Activation of the Supplier

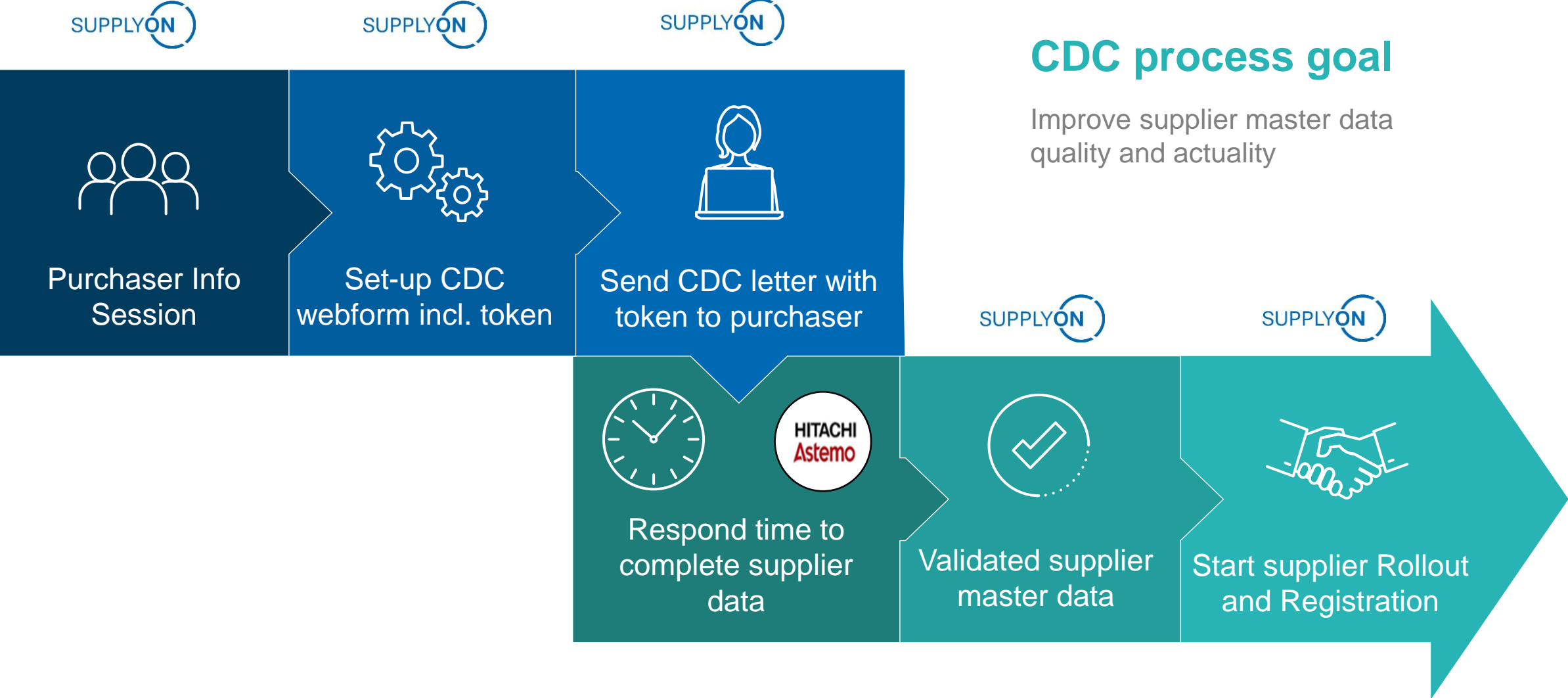


We follow a short, clear, supplier-oriented communication strategy.

**Your support is key to the success of this project**

# Customer Data Consolidation (CDC) - process chart

Improve your master data for a smooth supplier onboarding



## CDC process goal

Improve supplier master data quality and actuality

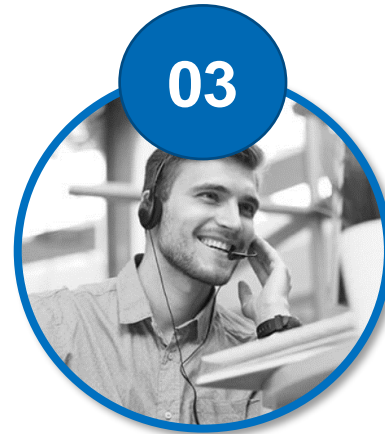
# Helpful Pages & Information

Resources at hand for purchasers to support their suppliers

**More information?**  
Internal project information for  
Hitachi Astemo buyside users



**What is SupplyOn?**  
Video Presentation



## Registration?

SupplyOn Customer Support  
Available 24/7 in 9 languages



**Supplier Info-Portal?**  
Info-Portal for Suppliers of  
Hitachi Astemo  
Available in DE, EN, CN, etc.

**Questions on using  
SupplyOn?**  
SupplyOn Support Center



# The Purchaser`s Tasks

Hitachi Astemo supplier responsables have only these 3 tasks:



One time

**Customer data consolidation**  
Provide your supplier contact details



During the rollout

**Information & Support**  
Encourage your suppliers to join



On going!

**Usage**  
Use our services with your suppliers