

SupplyOn Online Training on EFS – Usage fee for Bosch's own returnable packaging

SupplyOn – the Supply Chain Business Network

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Learning objective

After this training you will understand how to

display and check subject to charge and free of charge stock

create a claim for a subject to charge relevant period

check the preliminary clearing

Modules of the empties management process

› EMS – Empties Management System

- System for electronic empties management between BOSCH and the suppliers
- All relevant empties movements are visible in BOSCH's empties management



› EFS – Empties Fee Settlement

- Procedure for the user-based usage fee - billing

› Interaction EMS & EFS

- Movements of empties as the basis for determining the usage fee
- Defined free of charge period (FOC) for empties for all supplier-plant relations
- A usage fee is only applied if the supplier uses the empties longer than agreed

Schematic diagram for calculating user charges

	Day -x	Day -1	Day 0	Day1	Day2	Day 3	Day4	Day 5	Day 6	Day7
		Goods issue posting								Goods receipt posting
Supplier	Empties order	Transport*	Transport* / Empties receipt	Empties usage*	Empties usage*	Empties usage*	Empties usage*	Empties usage*	Transport*	
		FOC	FOC	FOC	FOC	FOC	STC EUR	STC EUR	FOC	

*Based on master data within account relation

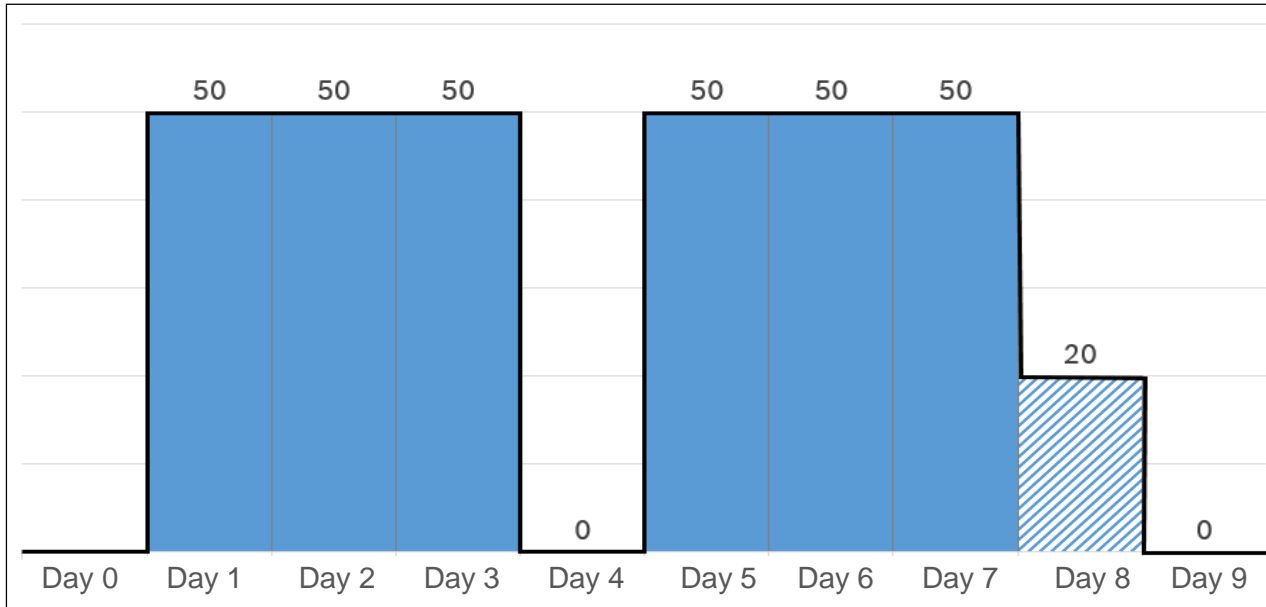
Definition:

Transport days	FOC	Empties transport from BOSCH to supplier and from supplier to BOSCH or BOSCH warehouse, incl. pick-up day
Usage empties fee	FOC	Usage of empties at the supplier site for 3 days (system setting 4 days)
Usage empties fee	STC	Usage of empties at the supplier site from the fourth day onwards
Process deviation	FOC	Extension of the free of charge period due to process deviations - more details at FOC claims overview
VMI - Vendor Managed Inventory	FOC	Empties stored in a VMI warehouse after transport are exempt from subject to charge for the duration of the storage period

FOC – Free Of Charge STC – Subject To Charge

Sample calculation: Usage fee settlements

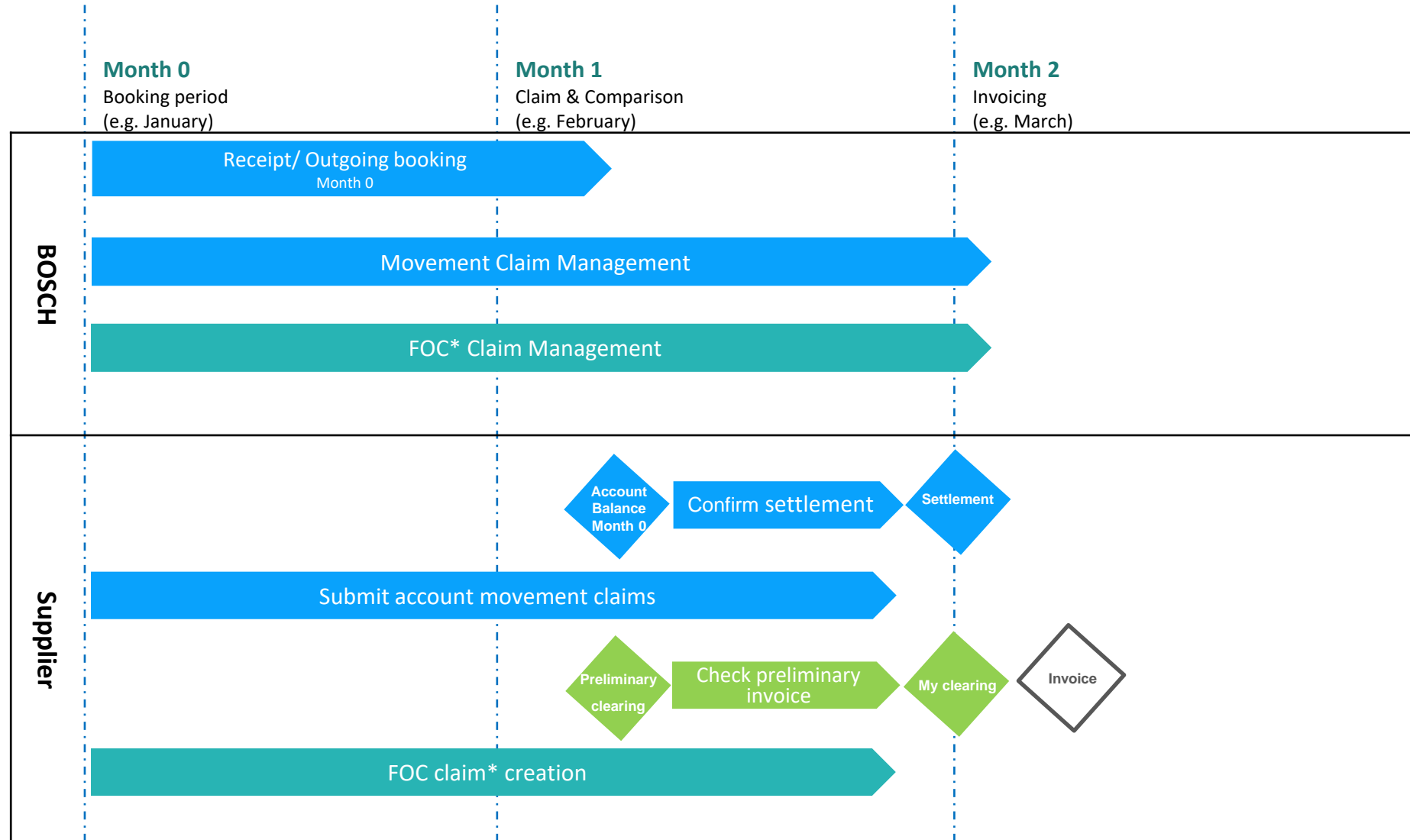
	Day 0	Day 1	Day 2	Day 3	Day 4	Day 5	Day 6	Day 7	Day 8	Day 9	Day 10
Empties at supplier site	0	50	50	50	0	50	50	50	20	0	0
Empties receipt at supplier site	50				50						
Shipment supplier to BOSCH					-50				-30	-20	



- ▶ Free of charge (FOC): Transport time (inbound/outbound) + 3 days handling time at supplier
- ▶ Subject to charge (STC): Use of empties from the fourth day onwards

Complete process EMS and EFS

Empties management based on daily updated account balance per packaging material

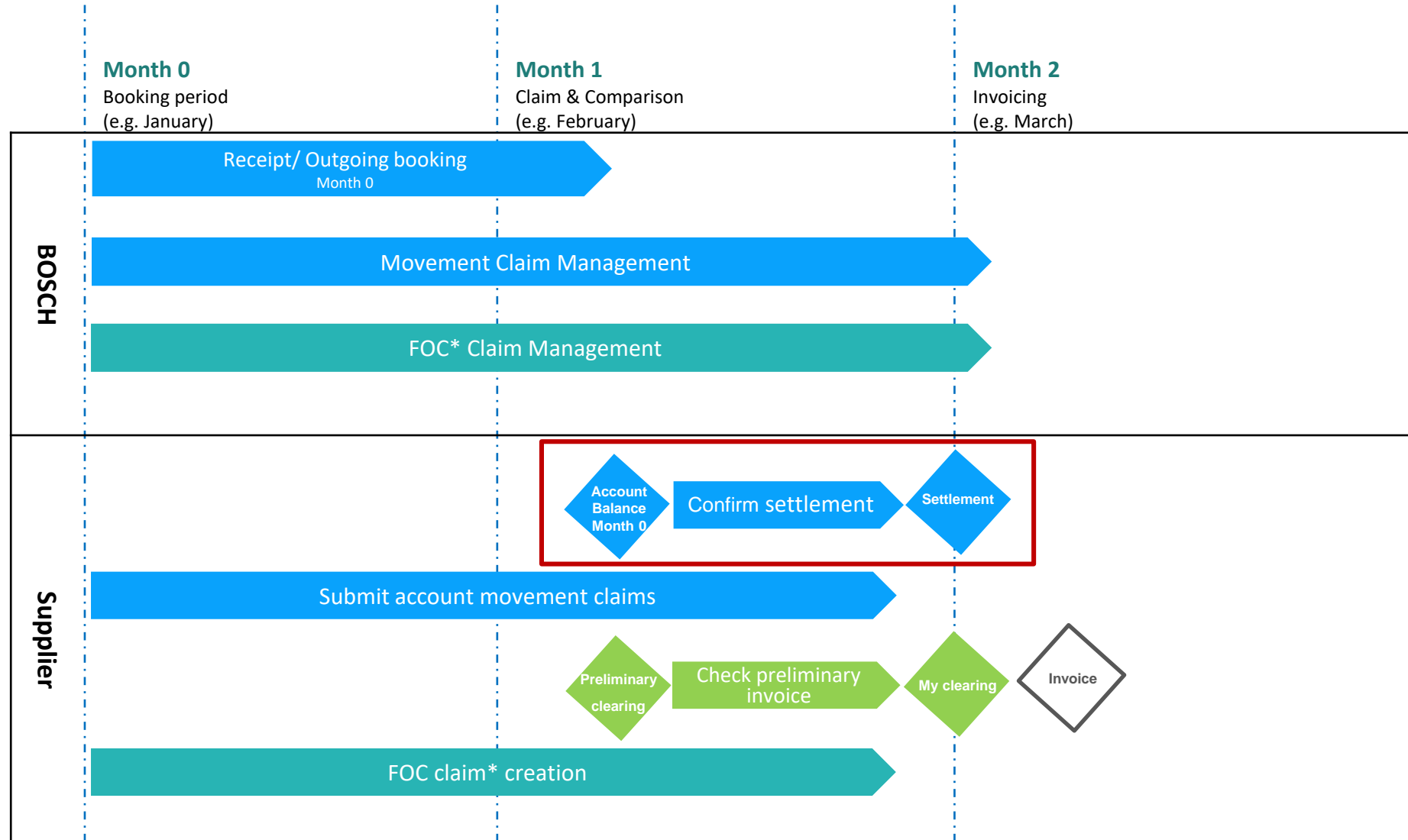


*FOC – Free of charge

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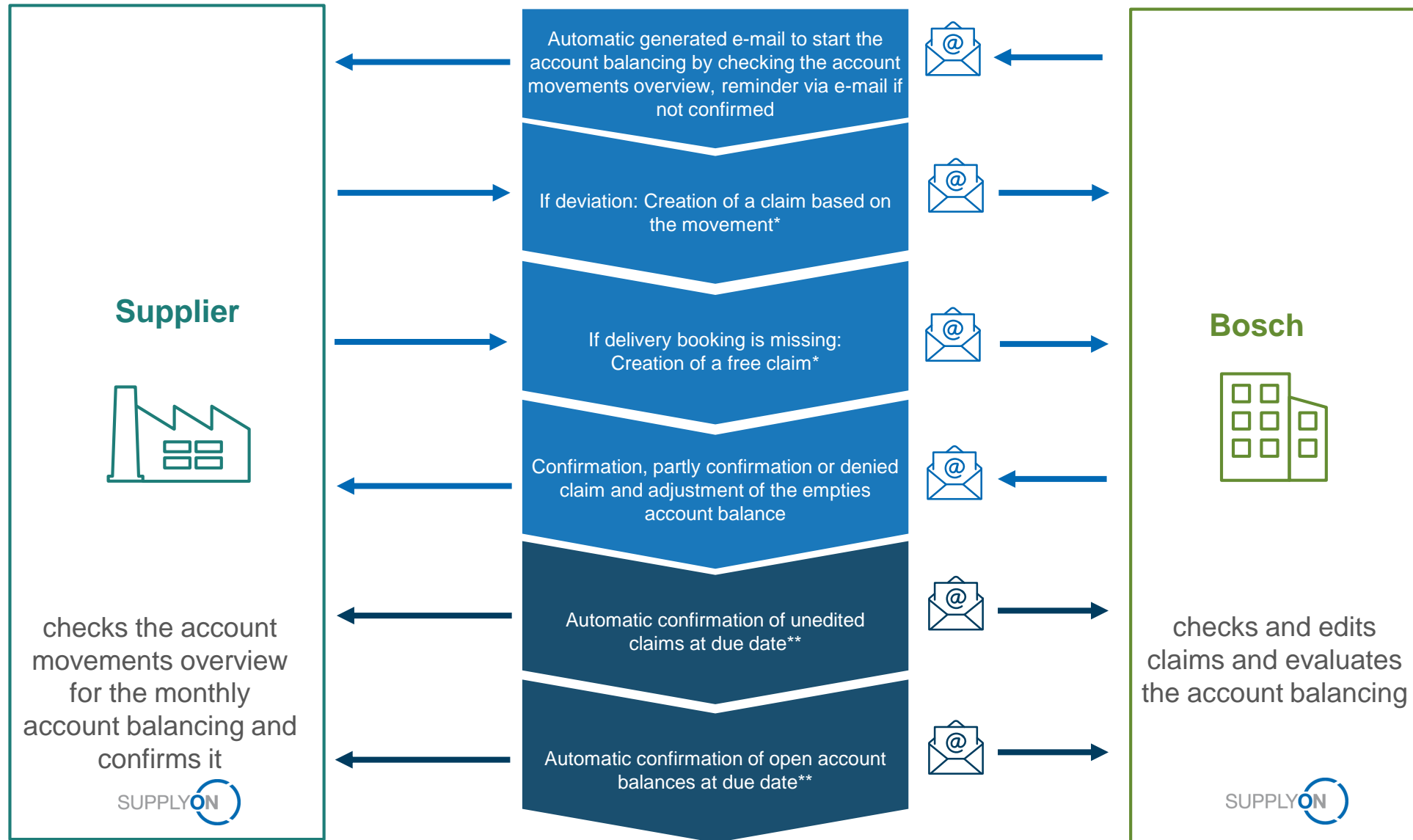
Complete process EMS and EFS

Confirm settlement



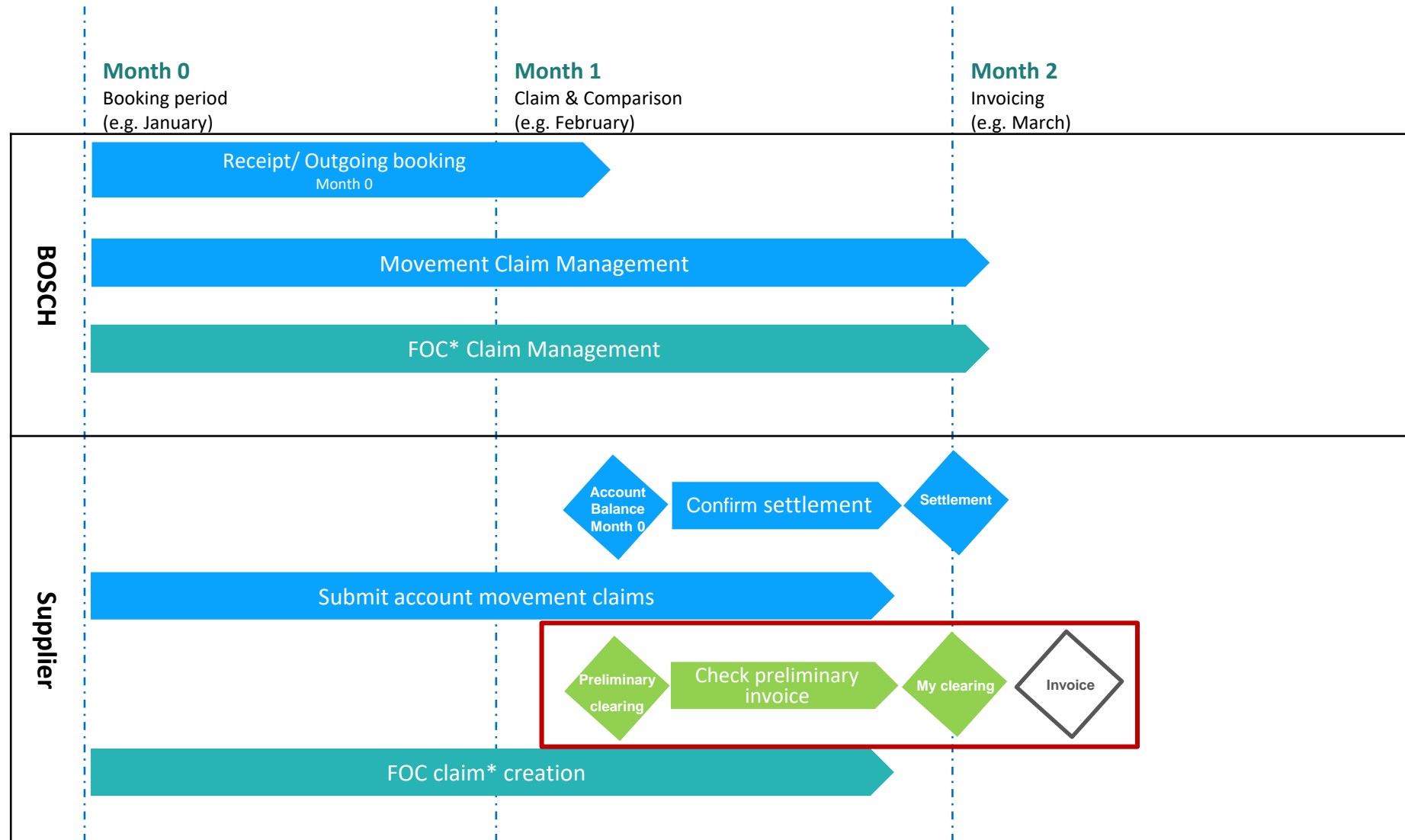
*FOC – Free of charge
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Account balancing



Complete process EMS and EFS

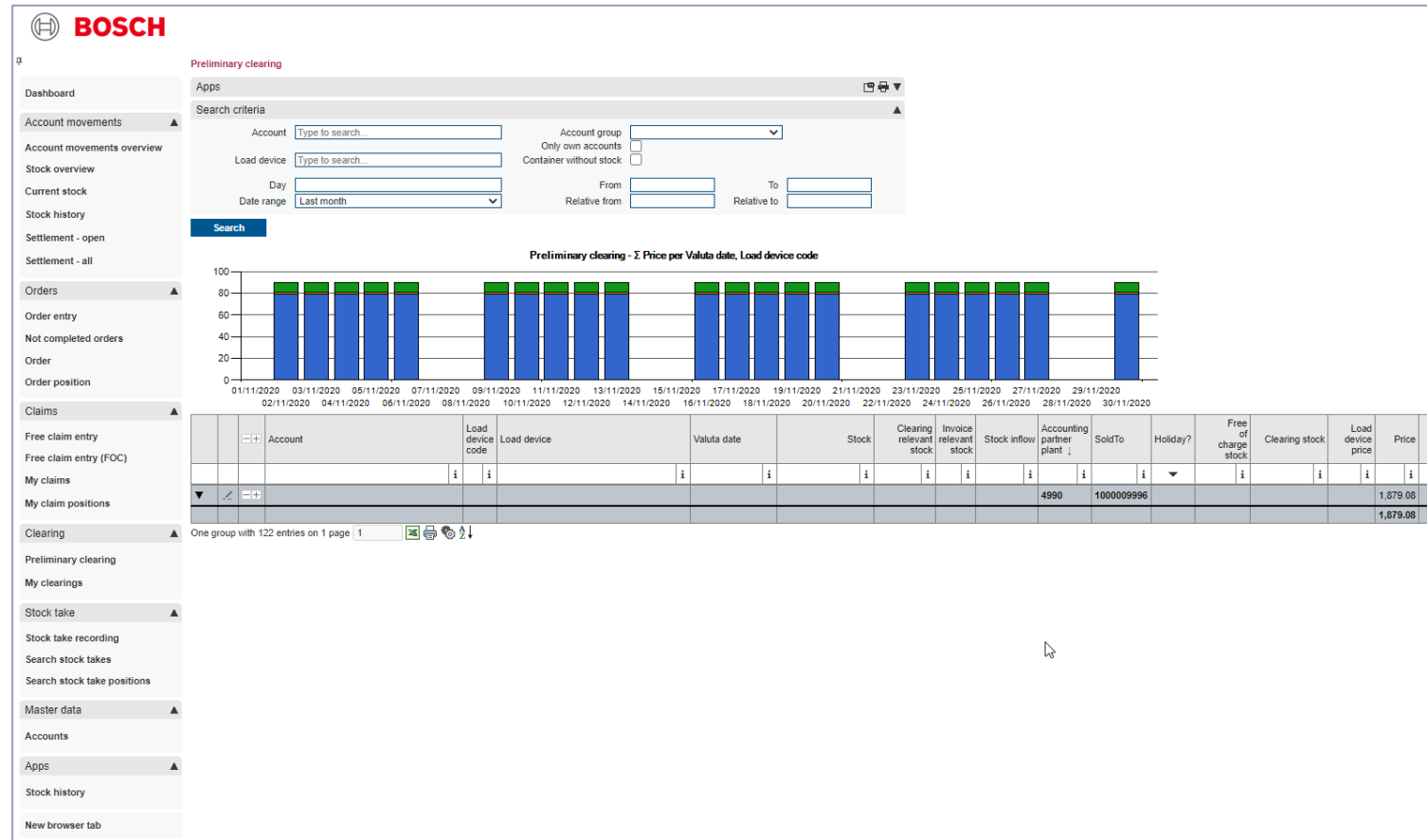
Check preliminary invoice



*FOC – Free of charge
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Check Usage Fee

Up-to-date usage fee data is available to you on a daily basis in the preliminary clearing



- › The basis for the calculation of the usage fee is the stock to be invoiced in conjunction with the currently valid usage fee catalog.
- › The data of the preliminary settlement is available in EMS. With the start of the account reconciliation (10th of the following month), all movements are usually booked completely by Bosch for the booking month and you can check the preliminary settlement.
- › In case of deviations, FOC movement claims or free FOC claims can be submitted.
- › FOC claims must be submitted by the 24th of the following month at the latest.

My clearings 1 of 3

Here you can view already generated clearing periods

BOSCH

My clearings

Apps

Search criteria

Account: Amount from: Amount to:
Clearing number: Show only amount >0:
Clearing partner plant:
Date: From: To:
Relative from: Relative to:

Search

My clearings - Σ Amount per Clearing period to

Clearing day	Clearing period from	Clearing period to	Clearing number	Accounting partner plant	SoldTo	Account	Amount
		30/09/2020					72.39
04/12/2020	01/09/2020	30/09/2020	339	4990	1000004841	058W	72.39

One result on one page 1

- › Here you can filter by clearing period and accounting partner.
- › The invoice will also be sent to you by e-mail before the invoice is issued.

My clearings 2 of 3

Here you see an example of an invoice

Robert Bosch GmbH Postfach 300220 70442 Stuttgart Deutschland	BILLING
Nr. Datum : 04.12.2020 Seite : 1 von 3	
Billing period: 01.09.2020 bis 30.09.2020	
Service description Usage fee	Amount in EUR 72.39
Keine Steuerrechnung. Die entsprechende Mehrwertsteuer wird auf dem endgültigen Rechnungsdokument angegeben.	
G Gross amount:	EUR 72.39

BILLING DETAIL			
Nr. [redacted]			
Datum : 04.12.2020			
Seite : 2 von 3			
Service date	Service description	Calculation base	Net amount in EUR
01.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	55 8096101208	2,87
	Nutzungsentgelt 058W Werk Bühl	0 8096100063	0,24
02.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	53 8096101208	2,70
	Nutzungsentgelt 058W Werk Bühl	8 8096100063	0,22
03.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	53 8096101208	2,70
	Nutzungsentgelt 058W Werk Bühl	8 8096100063	0,22
04.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	51 8096101208	2,69
	Nutzungsentgelt 058W Werk Bühl	6 8096100063	0,16
07.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	52 8096101208	2,71
	Nutzungsentgelt 058W Werk Bühl	7 8096100063	0,19
08.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	52 8096101208	2,71
	Nutzungsentgelt 058W Werk Bühl	7 8096100063	0,19
09.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	50 8096101208	2,61
	Nutzungsentgelt 058W Werk Bühl	5 8096100063	0,14
10.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	61 8096101208	3,18
	Nutzungsentgelt 058W Werk Bühl	6 8096100063	0,16
11.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	60 8096101208	3,13
	Nutzungsentgelt 058W Werk Bühl	5 8096100063	0,14
14.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	60 8096101208	3,13
	Nutzungsentgelt 058W Werk Bühl	5 8096100063	0,14
15.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	60 8096101208	3,13
	Nutzungsentgelt 058W Werk Bühl	5 8096100063	0,14
16.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	60 8096101208	3,13
	Nutzungsentgelt 058W Werk Bühl	15 8096100063	0,41
17.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	60 8096101208	3,13
	Nutzungsentgelt 058W Werk Bühl	15 8096100063	0,41
18.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	59 8096101208	3,07
	Nutzungsentgelt 058W Werk Bühl	14 8096100063	0,38
21.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	59 8096101208	3,07
	Nutzungsentgelt 058W Werk Bühl	14 8096100063	0,38
22.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	55 8096101208	2,87
	Nutzungsentgelt 058W Werk Bühl	10 8096100063	0,27
23.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	55 8096101208	2,87
	Nutzungsentgelt 058W Werk Bühl	10 8096100063	0,27

BILLING DETAIL			
Nr. [redacted]			
Datum : 04.12.2020			
Seite : 3 von 3			
24.09.2020	Nutzungsentgelt 058W Werk Bühl	53 8096101208	2,70
	Nutzungsentgelt 058W Werk Bühl	8 8096100063	0,22
25.09.2020	Nutzungsentgelt 058W Werk Bühl	49 8096101208	2,55
	Nutzungsentgelt 058W Werk Bühl	5 8096100063	0,14
28.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	48 8096101208	2,50
	Nutzungsentgelt 058W Werk Bühl	4 8096100063	0,11
29.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	48 8096101208	2,50
	Nutzungsentgelt 058W Werk Bühl	4 8096100063	0,11
30.09.2020	Nutzungsentgelt 058W Werk Bühl	5 8000412208	0,20
	Nutzungsentgelt 058W Werk Bühl	46 8096101208	2,40
	Nutzungsentgelt 058W Werk Bühl	2 8096100063	0,05
Usage fee 058W Werk Bühl			72.39

Cover page invoice:

- Accounting partner
- Monthly total amount

Invoice details:

- Calculated subject to charge per day
- For each packing material
- > also available in the system

Overview invoice:

- Monthly amount per account

My clearings 3 of 3

Here you can see a comparison between the invoice and the EMS data

Preliminary clearing

Apps 📄 🖨️

Search criteria ▲

Account Account group Only own accounts

Load device Container without stock

Day From To

Date range Relative from Relative to

Search

Robert Bosch GmbH, Postfach 300220-70442 Stuttgart, Deutschland

BILLING DETAIL

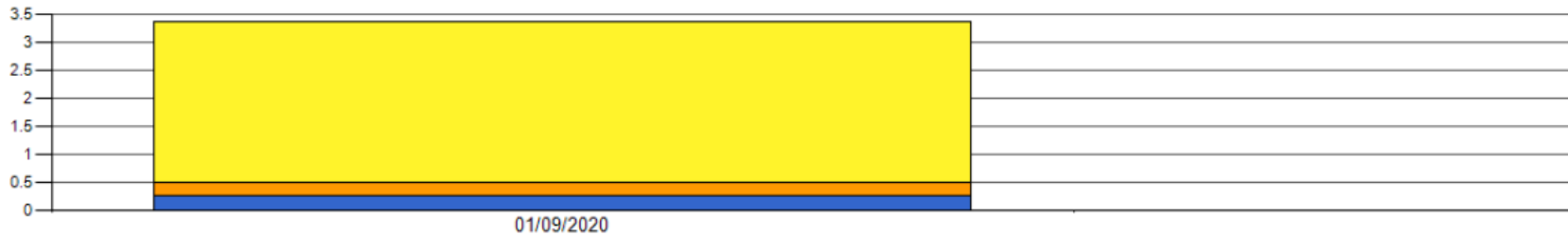
Nr.

Datum : 04.12.2020

Seite : 2 von 3

Service date	Service description	Calculation base	Net amount in EUR
01.09.2020	Nutzungsentgelt 058W Werk Bühl	5 6000412208	0,26
	Nutzungsentgelt 058W Werk Bühl	55 6099101208	2,87
	Nutzungsentgelt 058W Werk Bühl	9 6099100063	0,24

Preliminary clearing - Σ Price per Valuta date, Load device code



	Account	Load device code	Load device	Valuta date	Stock	Clearing relevant stock	Invoice relevant stock	Stock inflow	Accounting partner plant ↓	SoldTo	Holiday?	Free of charge stock	Clearing stock	Load device price	Price
▲									4990	1000004841					3.37
▼	058W-	6000412208													0.26
▼	058W-	6000610326													0.00
▼	058W-	6099100063													0.24
▼	058W-	6099101208													2.87
▼	058W-	6099504147													0.00

Connection between billing document (Clearing/Billing information) und SAP Invoice

Example for Bosch Car Multimedia Portugal, S. A. (815W)

EMS Clearing / Billing document

Bosch Car Multimedia Portugal, S.A.
Rua Max Grundig 35 - Lomar - PO Box :2458
4705-820 Braga
Portugal

EFS.Coordination@de.bosch.com

BILLING

No. : 10864
Date : 12.11.2021
Page : 1 of 4

Billing period: 01.09.2021 to 30.09.2021

Service description	Amount in EUR
Usage fee	609,15

SAP Invoice

Bosch
Car Multimedia Portugal, S.A

Invoice 1 / 2

Invoice No. : 7043301745
Date Invoice : 20.12.2021
Supplier code :
Fayer :
Customer No. :
Ship to :

Contact addresses
Sales :
Accounting :
Our VAT ID No :
Your VAT ID No :

Dispatch address :
Sold-to party :

Company address :
Bosch Car Multimedia Portugal, S.A., P.O. Box 2458, 4701-970 Braga, Portugal
Shipping point ad. :

Item N°.	Bosch Partnumber	Customer Partnumber	Quantity	Price	Amount
Ctry Origin		Material Description	Unit Qty	Price unit	Currency
			Net weight/kg	Rebate	
01	F03T.000.293		1	609,15	609,15
DE				PC 1	EUR
Date of supply (service/ goods delivery): 20.12.2021					
EUR					609,15
Net amount:				EUR	609,15
Value Added Tax (VAT) : 23,000 %				EUR	140,10
Invoice amount :				EUR	749,25

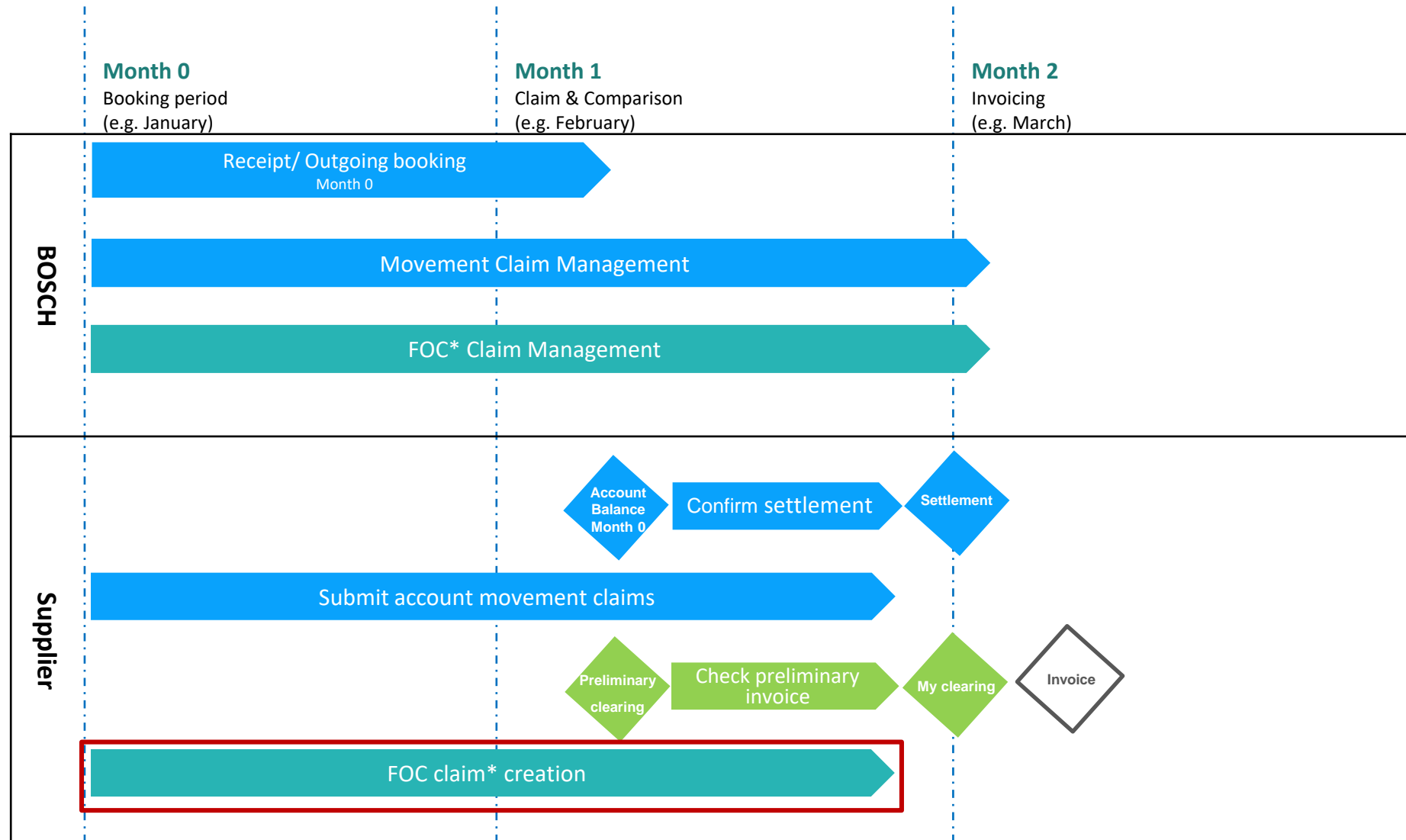
In case of issues, please contact: Coordination EFS (GS/PSD53): EFS.Coordination@de.bosch.com
Our order number : Your order number : 10864 Date :
EFS period 09-2021

Payment conditions :
Do not pay invoice - will be cleared after 30 days
Up to 19.01.2022 without deduction

› Note: Each Bosch legal entity issues one invoice, which means multiple invoices may be received per billing period.

Complete process EMS and EFS

FOC claim creation



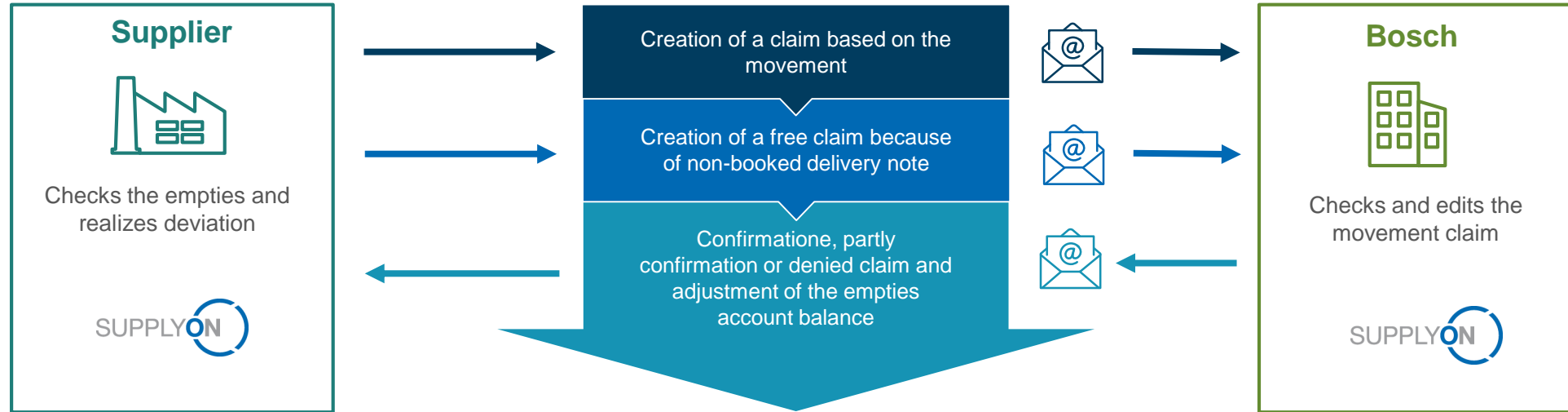
*FOC – Free of charge

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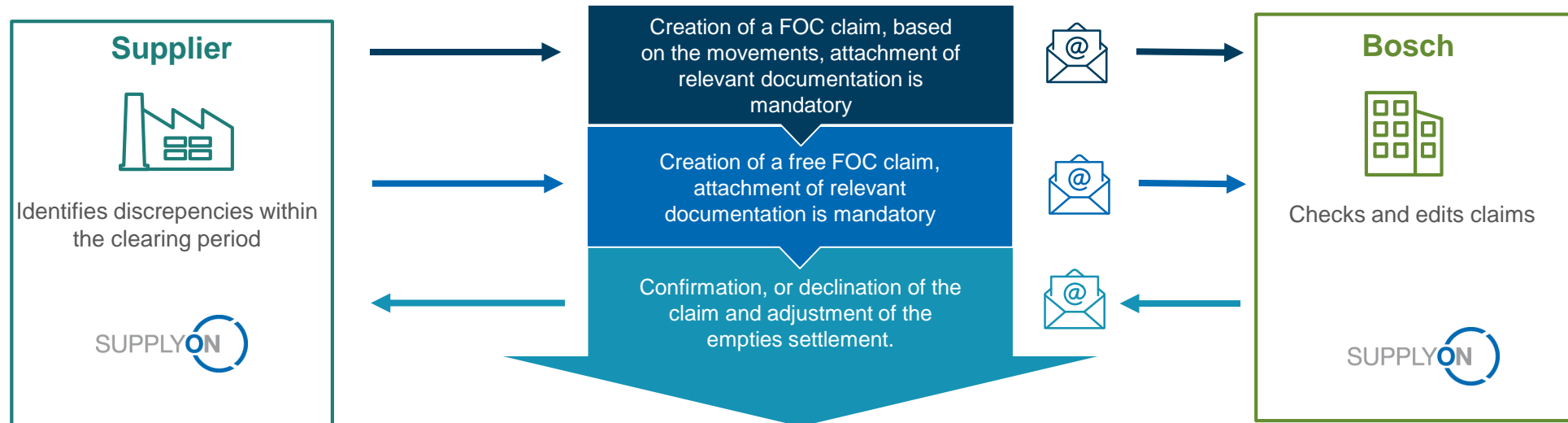
Claiming process



Claims in the reconciliation process



FOC claims in the EFS clearing process



Claim reasons – Comparison of the different types of claims

Claims in the reconciliation process

Movement claim: 😞

1. Wrong quantity

- Recommended document: documented delivery note

2. Wrong container

- Recommended document: documented delivery note

3. Wrong date/ wrong deliver note date

- Recommended document: documented delivery note
- Only for outgoing deliveries

Free claim:

Delivery note not posted

- Missing movement booking in the system
- Recommended document: documented delivery note

Claiming direction:

- Claim outgoing by supplier– goods receipt error Bosch - Case 1,2
- Claim incoming by supplier– goods issue error Bosch- Case 1,2,3

Note: No combination of the complaint reasons possible

FOC Claims in the EFS-clearing process

FOC movement claims: €

1. Early Delivery: Delivery before the requested delivery date

- Recommended document: documented delivery note or proof of the associated order

2. Delayed Delivery: Delivery later than the requested delivery date

- Recommended document: documented delivery note or proof of the associated order

3. Temporary excess quantity: Provide delivery temporarily free of charge

- Reasons: Plant / supplier closing times, special stock and therefore increased order quantities
- Recommended document: e.g. Email as proof with a corresponding agreement (BOSCH Purchasing / BOSCH Planner Plant)

4. Call-off parts postponed: Delivery schedule postponed by the plant

- Recommended document: Extract from the supplier's system or a copy of the delivery schedules (e.g. attach quantities of previous / current week as a document)

Free FOC Claim:

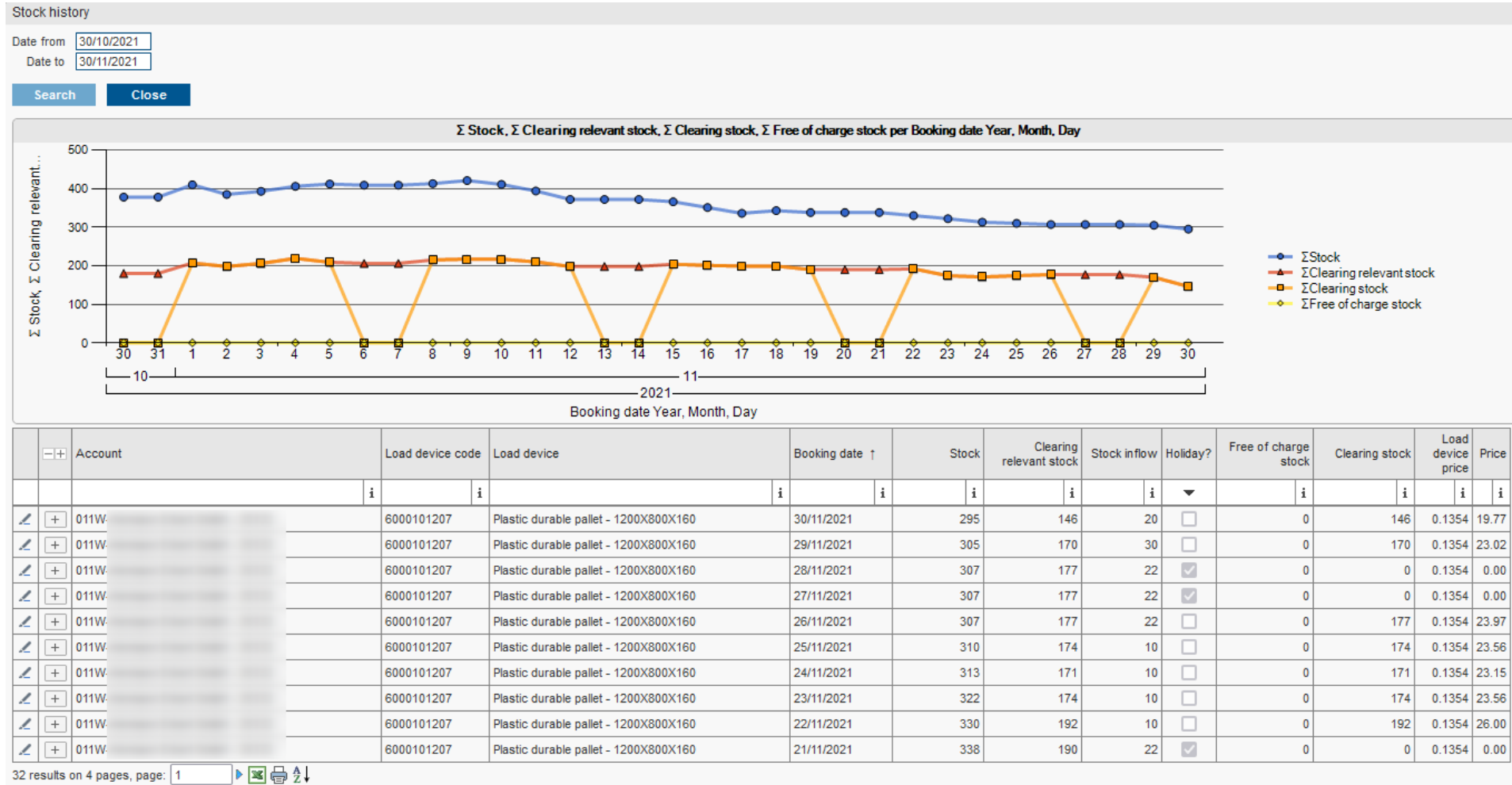
There was no movement in the billing period

- **Temporary excess quantity** (e.g. plant / supplier closing days)
- **Call-off parts postponed**

Please note that claims should be made at any time during the current month and not before the end of the claim period. Please give your colleagues in the Bosch plants at least 3-4 working days before the end of the claim period time to process your claim.

Different claims

Stock history with display of the stock (blue line) and clearing stock (orange line)



- › Create a normal claim (movement or free) if you find any deviations in the stock (blue line). After confirming the claim, the stock will be adjusted accordingly.
- › Submit a FOC claim if you notice deviations in the clearing stock (orange line). After confirming the claim, the Free of charge stock (yellow line) will be adjusted accordingly.

FOC-claim example 1/2

Delivery too late

	20.03.	21.03.	22.03.	23.03.	24.03.	27.03.	28.03.	29.03.	30.03.	31.03.	03.04.
Planned delivery	GI BOSCH	Transport	Transport	FOC	FOC	FOC	STC	STC	STC	STC	WA Supplier
Time violation carrier	GI BOSCH	Transport	Transport	Transport	Transport	FOC	STC	STC	STC	STC	WA Supplier
FOC-claim	GI BOSCH	Transport	Transport	Transport	Transport	FOC	FOC	FOC	STC	STC	WA Supplier

► Transport time is longer than agreed: FOC-claim for the period of 28.03.-29.03.

Delivery to early

	20.03.	21.03.	22.03.	23.03.	24.03.	27.03.	28.03.	29.03.	30.03.	31.03.	03.04.	04.04.	05.04.
Planned delivery					WA BOSCH	Transport	Transport	FOC	FOC	FOC	STC	STC	WA Supplier
Premature delivery	GI BOSCH	Transport	Transport	FOC	FOC	FOC	STC	STC	STC	STC	STC	STC	WA Supplier
FOC-claim	GI BOSCH	Transport	Transport	FOC	FOC	FOC	FOC	FOC	FOC	FOC	STC	STC	WA Supplier

► BOSCH delivers too early: FOC-claim for the period of 28.03.-31.03.

Submit a FOC claim (immediately) after clearing has started.

FOC-claim example 2/2

Temporary special stock

	20.03.	21.03.	22.03.	23.03.	24.03.	27.03.	28.03.	29.03.	30.03.	31.03.	03.04.	04.04.	05.04.
Planned quantity	GI BOSCH	Transport	Transport	FOC	FOC	FOC	STC	GI Supplier					
Temporary special stock	GI BOSCH	Transport	Transport	FOC	FOC	FOC	STC	STC	STC	STC	STC	STC	GI Supplier
FOC-claim	GI BOSCH	Transport	Transport	FOC	FOC	FOC	FOC	FOC	FOC	FOC	FOC	FOC	GI Supplier

- › Temporary special stocks (e.g. closed days, relocation of production, tool change)
- › Define the time and amount of empties beforehand with the BOSCH plant
- › (Immediately) after the start of clearing for the additional (partial) quantity of empties, create a FOC claim for the quantity delivered and for the period defined in advance

Content

Where can I find the usage fee catalog?

Reading the accounts movement

Perform the Settlement

Check the preliminary clearing

Create claims related to movements

Create FOC claims

Overview of claims

A silver laptop is shown from a front-facing perspective, slightly angled. The screen is white and displays the text "Live Demo" in a bold, blue, sans-serif font. The laptop has a black bezel around the screen and a silver base. The background is plain white.

Live Demo

Dashboard

Menu list, Apps and graphical overview of important processes



› Menu list left

- Account movements
- Orders
- Claims
- Clearing
- Stock take
- Master data

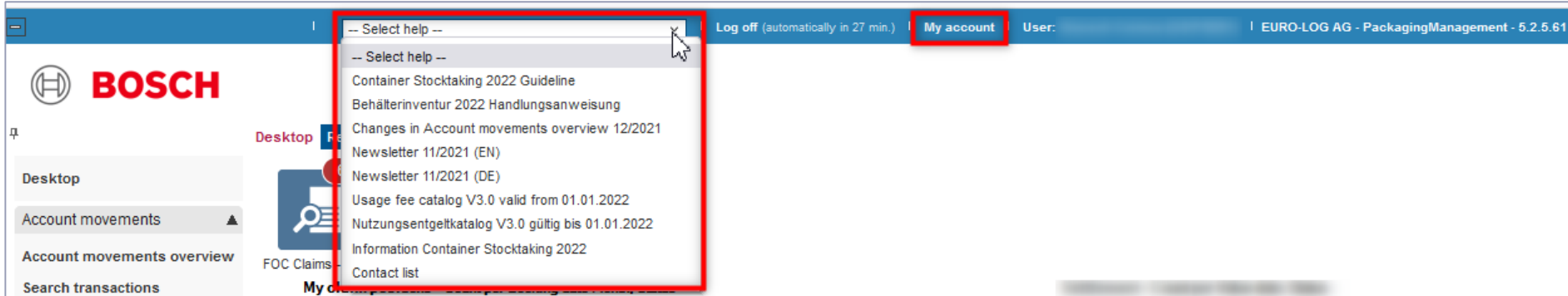
› Displayed Apps

- Not completed orders
- Settlement - open
- My claim positions
- My clearings
- Stock take recording

› Graphical overview of all important processes


Login bar

With 'My account' and documents in 'Select Help'



My account

User

Name	<input type="text" value="Schmitz"/>
Login name	<input type="text" value="training_sup"/>
Phone number	<input type="text"/>
Mobile phone number	<input type="text"/>
Fax	<input type="text"/>
E-mail	<input type="text"/>
Default language	<input type="text" value="English"/> 

Use this instead of browser language?

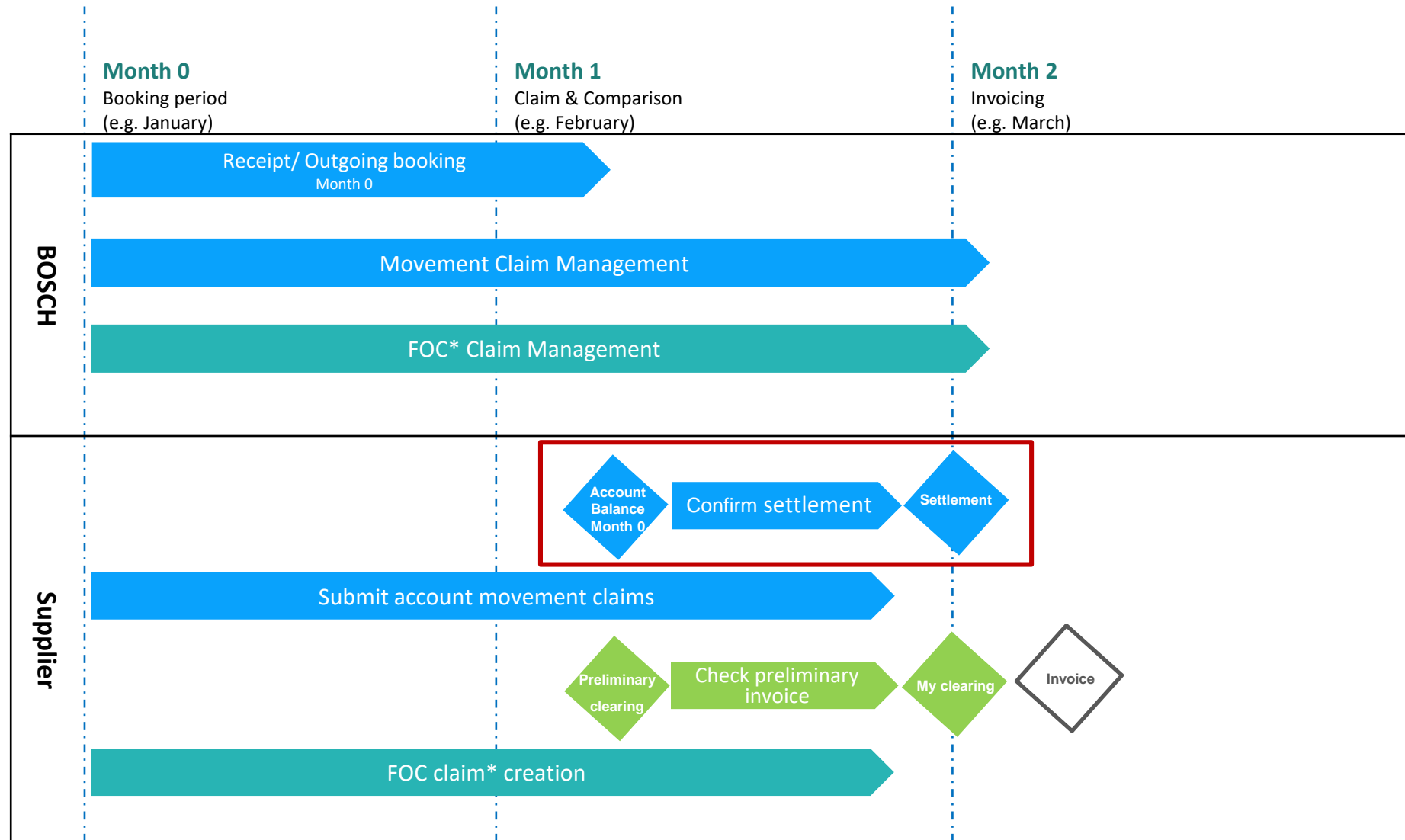
Change password

New password	<input type="text"/>
Confirm new password	<input type="text"/>
Current password	<input type="text"/>

- › Within the login bar you find the help (documents)
 - the plant overview with contact persons
 - the usage fee catalog
 - the inventory documentation
 - and the current newsletter
- › and your user account.

Complete process EMS and EFS

Confirm settlement



*FOC – Free of charge

Account movements overview 1 of 4

Overview of the current account balance

Account movements overview

Search criteria

Account Account group Delivery note number
 Partner Inflow / Outflow Transaction reference 2
 Load device TA type Order no.
 Claim status
 Date type Date from Date to
 Date range Relative from Relative to

Search **Balance**

	Delivery note date	Booking date sender	Booking date recipient	Sender	Recipient	Load device code	Load device	Amount in	Amount out	Balance	Start clearing recipient	Transaction reference 2	Delivery note number	Order no.	Claim position no.	Transaction date	Claims?		
	i	i	i	i	i	i	i	i	i	i	i	i	i	i	i	i	i		
✓	11/01/2022	13/01/2022	14/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101208	Pallet Cover - 1204X808X94	2		2	24/01/2022	200066	CDel00036	346		24/01/2022 16:33:06	○	😊	€
✓	11/01/2022	13/01/2022	14/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099610064	Box plastic lid - 600X400X25	96		96	24/01/2022	200066	CDel00036	346		24/01/2022 16:33:09	○	😊	€
✓	11/01/2022	13/01/2022	14/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	96		96	24/01/2022	200066	CDel00036	346		24/01/2022 16:33:11	○	😊	€
✓	11/01/2022	13/01/2022	14/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101122	Plastic durable pallet - 1200X800X160	2		2	24/01/2022	200066	CDel00036	346		24/01/2022 16:33:13	○	😊	€
✓	11/01/2022	11/01/2022	11/01/2022	020W-Screws and Nuts - 97276221	RBDE EMS-Werk Training	6099101208	Pallet Cover - 1204X808X94		2	-2	11/01/2022	200064	SDel00028	586		24/01/2022 16:33:15		😊	€
✓	11/01/2022	11/01/2022	11/01/2022	020W-Screws and Nuts - 97276221	RBDE EMS-Werk Training	6099610064	Box plastic lid - 600X400X25		96	-96	11/01/2022	200064	SDel00028	586		24/01/2022 16:33:17		😊	€
✓	11/01/2022	11/01/2022	11/01/2022	020W-Screws and Nuts - 97276221	RBDE EMS-Werk Training	6000536134	Inject. molded container - 594X396X213		96	-96	11/01/2022	200064	SDel00028	585		24/01/2022 16:33:18		😊	€
✓	11/01/2022	11/01/2022	11/01/2022	020W-Screws and Nuts - 97276221	RBDE EMS-Werk Training	6099101122	Plastic durable pallet - 1200X800X160		2	-2	11/01/2022	200064	SDel00028	585		24/01/2022 16:33:19		😊	€
✓	18/01/2022	20/01/2022	21/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099610064	Box plastic lid - 600X400X25	96		96	31/01/2022	200067	CDel00037	348		24/01/2022 16:33:21		😊	€
✓	18/01/2022	20/01/2022	21/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101208	Pallet Cover - 1204X808X94	20		20	31/01/2022	200067	CDel00037	348		24/01/2022 16:33:23	○	😊	€
✓	18/01/2022	20/01/2022	21/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	96		96	31/01/2022	200067	CDel00037	348		24/01/2022 16:33:25		😊	€
✓	18/01/2022	20/01/2022	21/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101122	Plastic durable pallet - 1200X800X160	20		20	31/01/2022	200067	CDel00037	348		24/01/2022 16:33:26		😊	€
								428	196	232									

12 results on one page 1

- › You can see at a glance the Amount in, Amount out and Balance of the bookings in the selected period.
- › The Transaction date is the date since when the booking is visible in the EMS.

Account movements overview 2 of 4

Incoming bookings

Account movements overview

Search criteria

Account: Type to search... Account group: Delivery note number:

Partner: Inflow / Outflow: Transaction reference 2:

Load device: TA type: Order no.:

Date type: Transaction date Date from: 01/12/2021 Date to: 14/12/2021

Date range: Relative from: Relative to:

Search Balance

Delivery note date	Booking date sender	Booking date recipient	Sender	Recipient	Load device code	Load device	Amount in	Amount out	Balance	Start clearing recipient	Transaction reference 2	Delivery note number	Order no.	Claim position no.	Transaction date
03/12/2021	04/12/2021	07/12/2021	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101122	Plastic durable pallet - 1200X800X160	2		2	15/12/2021	200062	CDel00034	346		13/12/2021 11:45:50
03/12/2021	04/12/2021	07/12/2021	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101208	Pallet Cover - 1204X800X94	2		2	15/12/2021	200062	CDel00034	346		13/12/2021 11:45:53
03/12/2021	04/12/2021	07/12/2021	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099610064	Box plastic lid - 600X400X25	96		96	15/12/2021	200062	CDel00034	346		13/12/2021 11:45:55
			RBDE EMS-Werk Training			Inject. molded container - 600X400X25			96	15/12/2021	200062	CDel00034	346		13/12/2021 11:45:57
07/12/2021	07/12/2021	07/12/2021	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101122	Plastic durable pallet - 1200X800X160		2		07/12/2021	200061	SDel00027	586		13/12/2021 11:46:11
07/12/2021	07/12/2021	07/12/2021	020W-Screws and Nuts - 97276221	RBDE EMS-Werk Training	6099610064	Box plastic lid - 600X400X25	96	-96		07/12/2021	200061	SDel00027	586		13/12/2021 11:46:11
07/12/2021	07/12/2021	07/12/2021	020W-Screws and Nuts - 97276221	RBDE EMS-Werk Training	6099101122	Plastic durable pallet - 1200X800X160	2	-2		07/12/2021	200061	SDel00027	585		13/12/2021 11:46:12
							432	196	236						

12 results on one page 1

Kind	Account	Transport time	FOC days	Frozen zone	Maximum order time
Incoming	RBDE EMS-Werk Training	2	5	4	21
Outgoing	RBDE EMS-Werk Training	2	0	0	0

Dec 3	Dec 4	Dec 6 and 7	Dec 8	Dec 9	Dec 10	Dec 11	Dec 12	Dec 13	Dec 14	Dec 15
Delivery note creation	Outgoing goods	Transport days	FOC	FOC	FOC	FOC	FOC	FOC	FOC	STC
			1	2	3			4	5	

- › The Delivery note date is the date on which Bosch has created the delivery note.
- › The Booking date sender is the date on which Bosch shipped the empties (empties shipping).
- › The Booking date recipient (arrival date of the empties) is the Booking date sender plus the defined transport time, in this example 2 days.
- › The Start clearing recipient shows from when the empties get subject to charge. This is calculated from the Booking date recipient plus FOC (free of charge) days.

Account movements overview 3 of 4

Outgoing bookings

Account movements overview

Search criteria

Account Account group Delivery note number

Partner Inflow / Outflow Transaction reference 2

Load device TA type Order no.

Date type Claim status Claim number pos.

Date range Date from Date to

Relative to

Search **Balance**

Delivery note date	Booking date sender	Booking date recipient	Sender	Recipient	Load device code	Load device	Amount in	Amount out	Balance	Start clearing recipient	Transaction reference 2	Delivery note number	Order no.	Claim position no.	Transaction date
03/12/2021	04/12/2021	07/12/2021	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101122	Plastic durable pallet - 1200X800X160	2		2	15/12/2021	200062	CDel00034	346		13/12/2021 11:45:50
03/12/2021	04/12/2021	07/12/2021	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101208	Pallet Cover - 1204X808X94	2		2	15/12/2021	200062	CDel00034	346		13/12/2021 11:45:53
03/12/2021	04/12/2021	07/12/2021	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099610064	Box plastic lid - 600X400X25	96		96	15/12/2021	200062	CDel00034	346		13/12/2021 11:45:55
03/12/2021	04/12/2021	07/12/2021	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101122	Inject. molded container - 500X500X160	96		96	15/12/2021	200062	CDel00034	346		13/12/2021 11:45:57
07/12/2021	07/12/2021	07/12/2021	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101208	Pallet Cover - 1204X808X94		2	-2	07/12/2021	200061	SDel00027	586		13/12/2021 11:46:11
07/12/2021	07/12/2021	07/12/2021	020W-Screws and Nuts - 97276221	RBDE EMS-Werk Training	6099610064	Box plastic lid - 600X400X25		96	-96	07/12/2021	200061	SDel00027	586		13/12/2021 11:46:11
07/12/2021	07/12/2021	07/12/2021	020W-Screws and Nuts - 97276221	RBDE EMS-Werk Training	6099101122	Plastic durable pallet - 1200X800X160		2	-2	07/12/2021	200061	SDel00027	585		13/12/2021 11:46:12
							432	196	236						

12 results on one page 1

- › The Delivery note date is the date of the creation of the delivery note (and at the same time end of the clearing period in EFS).
- › The Booking date sender is the date on which the physical goods shipment of the empties took place.
- › The Booking date recipient is the date of the goods receipt at Bosch.

Account movements overview 4 of 4

Claims and the related status

Account movements overview

Search criteria

Account Account group Delivery note number

Partner Inflow / Outflow Transaction reference 2

Load device TA type Order no.

Date type Claim status Claim number pos.

Date range Date from Date to

Relative from Relative to

Search **Balance**

Delivery note date	Booking date sender	Booking date recipient	Sender	Recipient	Load device code	Load device	Amount in	Amount out	Balance
11/01/2022	13/01/2022	14/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101208	Pallet Cover - 1204X808X94	2		
11/01/2022	13/01/2022	14/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099610064	Box plastic lid - 600X400X25	96	96	
11/01/2022	13/01/2022	14/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	96	96	
11/01/2022	13/01/2022	14/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101122	Plastic durable pallet - 1200X800X160	2		
11/01/2022	11/01/2022	11/01/2022	020W-Screws and Nuts - 97276221	RBDE EMS-Werk Training	6099101208	Pallet Cover - 1204X808X94		2	
11/01/2022	11/01/2022	11/01/2022	020W-Screws and Nuts - 97276221	RBDE EMS-Werk Training	6099610064	Box plastic lid - 600X400X25		96	
11/01/2022	11/01/2022	11/01/2022	020W-Screws and Nuts - 97276221	RBDE EMS-Werk Training	6000536134	Inject. molded container - 594X396X213		96	
11/01/2022	11/01/2022	11/01/2022	020W-Screws and Nuts - 97276221	RBDE EMS-Werk Training	6099101122	Plastic durable pallet - 1200X800X160		2	
18/01/2022	20/01/2022	21/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099610064	Box plastic lid - 600X400X25	96	96	
18/01/2022	20/01/2022	21/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101208	Pallet Cover - 1204X808X94	20	20	
18/01/2022	20/01/2022	21/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	96	96	
18/01/2022	20/01/2022	21/01/2022	RBDE EMS-Werk Training	020W-Screws and Nuts - 97276221	6099101122	Plastic durable pallet - 1200X800X160	20		
							428	196	

12 results on one page | 1

Position	Transaction date	Claims?		
1	24/01/2022 16:33:06	<input type="radio"/>	<input type="radio"/>	€
	24/01/2022 16:33:09	<input type="radio"/>	<input type="radio"/>	€
	24/01/2022 16:33:11	<input type="radio"/>	<input type="radio"/>	€
	24/01/2022 16:33:13	<input type="radio"/>	<input type="radio"/>	€
	24/01/2022 16:33:15	<input type="radio"/>	<input type="radio"/>	€
	24/01/2022 16:33:17	<input type="radio"/>	<input type="radio"/>	€
	24/01/2022 16:33:18	<input type="radio"/>	<input type="radio"/>	€
	24/01/2022 16:33:19	<input type="radio"/>	<input type="radio"/>	€
	24/01/2022 16:33:21	<input type="radio"/>	<input type="radio"/>	€
	24/01/2022 16:33:23	<input type="radio"/>	<input type="radio"/>	€
	24/01/2022 16:33:25	<input type="radio"/>	<input type="radio"/>	€
	24/01/2022 16:33:26	<input type="radio"/>	<input type="radio"/>	€

› Here you can create movement and FOC claims and see their related status.

Account balancing

The monthly reconciliation gives you the possibility to confirm the booking stock positively or to detect discrepancies

Settlement - open

Apps 📄 🖨️ ▲

5

Search criteria ▲

Account Closed Quantity filter

Load device With claim

Status

Date Date from Date to

Date range Relative from Relative to

Search

<input type="checkbox"/>	<input type="checkbox"/>	Status	Status	Account ↓	Load device code	Load device	Value date	Stock	In transit	Total stock	Blocked	Confirmation by	Date of confirmation	Last inflow	Last outflow	Last inflow on	Last outflow on	Closed
<input type="checkbox"/>	<input type="checkbox"/>			020W-Screws and Nuts - 97276221			31/01/2022	13.358	0	13.358								
<input type="checkbox"/>	<input type="checkbox"/>	🟡	New - with claim or inventory	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	31/01/2022	7238	0	7238	R			21/01/2022	11/01/2022	24/01/2022	24/01/2022	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	🟢	New	020W-Screws and Nuts - 97276221	6000861972	Deep-Draw Forming Part - 525X341X145	31/01/2022	0	0	0								<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	🟡	New - with claim or inventory	020W-Screws and Nuts - 97276221	6099101122	Plastic durable pallet - 1200X800X160	31/01/2022	16	0	16	R			21/01/2022	11/01/2022	24/01/2022	24/01/2022	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	🟡	New - with claim or inventory	020W-Screws and Nuts - 97276221	6099101208	Pallet Cover - 1204X808X94	31/01/2022	-47	0	-47	R			21/01/2022	11/01/2022	24/01/2022	24/01/2022	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	🟢	New	020W-Screws and Nuts - 97276221	6099610064	Box plastic lid - 600X400X25	31/01/2022	6151	0	6151				21/01/2022	11/01/2022	24/01/2022	24/01/2022	<input type="checkbox"/>

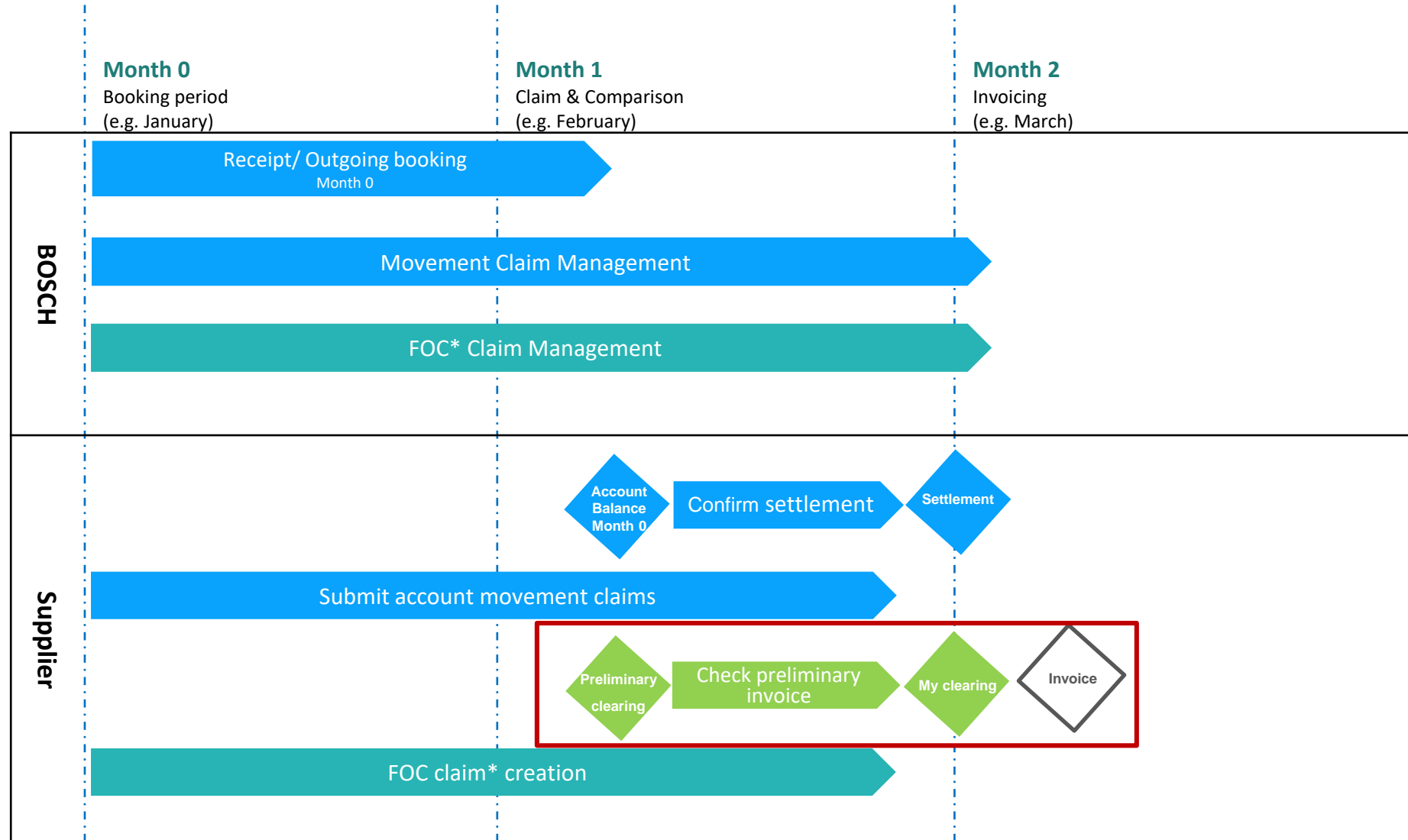
Select action...

5 results on one page

- › Here you can see that an empties account has been confirmed.
- › The column Closed shows a tick when the account reconciliation period has expired.

Complete process EMS and EFS

Check preliminary invoice



*FOC – Free of charge

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Check Preliminary clearing 1 of 5

Your desktop always shows the current stock and the usage fee





- › If you move the mouse over a bar in the diagram 'Preliminary clearing' you will see
 - the inventory date,
 - the load device code
 - and the applicable fee

Check Preliminary clearing 2 of 5

You have a daily updated overview of packaging materials and all plants

Preliminary clearing

Apps  

Search criteria ▲

Account Account group

Load device Only own accounts

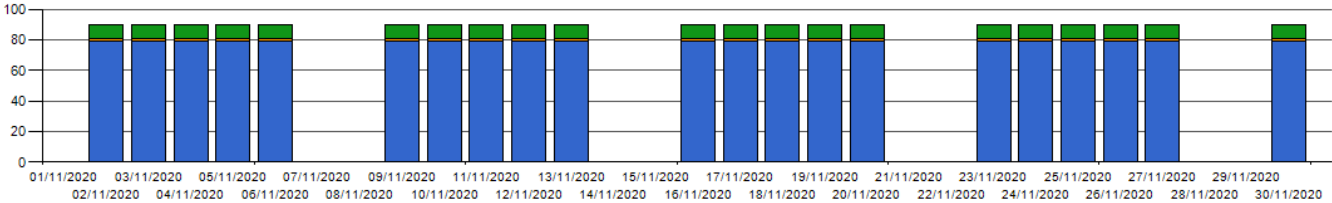
Day Container without stock

Date range From To




Relative from Relative to

Search

Preliminary clearing - Σ Price per Valuta date, Load device code



	Account	Load device code	Load device	Valuta date	Stock	Clearing relevant stock	Stock inflow	Accounting partner plant ↓	SoldTo	Holiday?	Free of charge stock	Clearing stock	Load device price	Price
▲		i	i	i	i	i	i	i	i	▼	i	i	i	i
							4990	1000009996						1,879.08
▼	020W-Screws and Nuts - 97276221	6000536134												1,658.16
▼	020W-Screws and Nuts - 97276221	6000861972												0.00
▼	020W-Screws and Nuts - 97276221	6099101122												32.13
▼	020W-Screws and Nuts - 97276221	6099101208												0.00
▼	020W-Screws and Nuts - 97276221	6099610064												188.79
														1,879.08

5 groups with 122 entries on 1 page 1   

- › With a click on 'Preliminary clearing' the complete overview opens.
- › Open an account to see the individual packaging materials.

Check Preliminary clearing 3 of 5

Click on the black arrow to open the stock overview for a packaging material

Preliminary clearing

Apps 🔍 📄 ⌵

Search criteria

Account Account group

Load device Only own accounts

Container without stock

Day

Date range From To

Relative from Relative to

Search

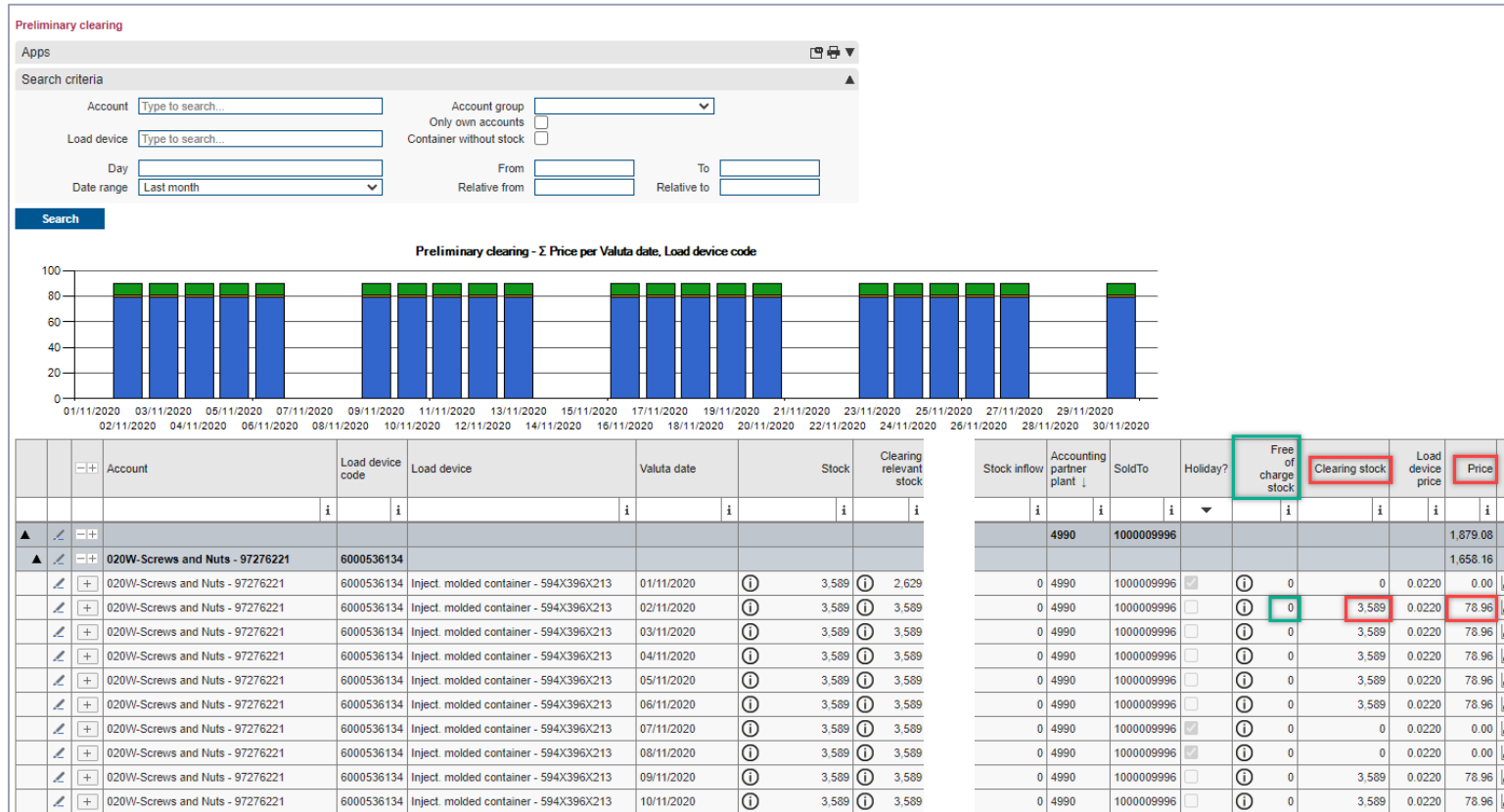
Preliminary clearing - Σ Price per Valuta date, Load device code

	Account	Load device code	Load device	Valuta date	Stock	Clearing relevant stock	Stock inflow	Accounting partner plant ↓	SoldTo	Holiday?	Free of charge stock	Clearing stock	Load device price	Price
▲	020W-Screws and Nuts - 97276221	6000536134												
▲	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	01/11/2020	3,589	2,629	0	4990	1000009996					1,879.08
	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	02/11/2020	3,589	3,589	0	4990	1000009996			3,589	0.0220	0.00
	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	03/11/2020	3,589	3,589	0	4990	1000009996			3,589	0.0220	78.96
	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	04/11/2020	3,589	3,589	0	4990	1000009996			3,589	0.0220	78.96
	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	05/11/2020	3,589	3,589	0	4990	1000009996			3,589	0.0220	78.96
	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	06/11/2020	3,589	3,589	0	4990	1000009996			3,589	0.0220	78.96
	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	07/11/2020	3,589	3,589	0	4990	1000009996			3,589	0.0220	0.00
	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	08/11/2020	3,589	3,589	0	4990	1000009996			3,589	0.0220	0.00
	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	09/11/2020	3,589	3,589	0	4990	1000009996			3,589	0.0220	78.96
	020W-Screws and Nuts - 97276221	6000536134	Inject. molded container - 594X396X213	10/11/2020	3,589	3,589	0	4990	1000009996			3,589	0.0220	78.96

- › ‚Stock‘ + ‚Stock inflow‘ (stock in transit) = daily updated account balance stock
- › ‚Clearing relevant stock‘ = Stock at the respective start of accounting (FOC period exceeded)

Check Preliminary clearing 4 of 5

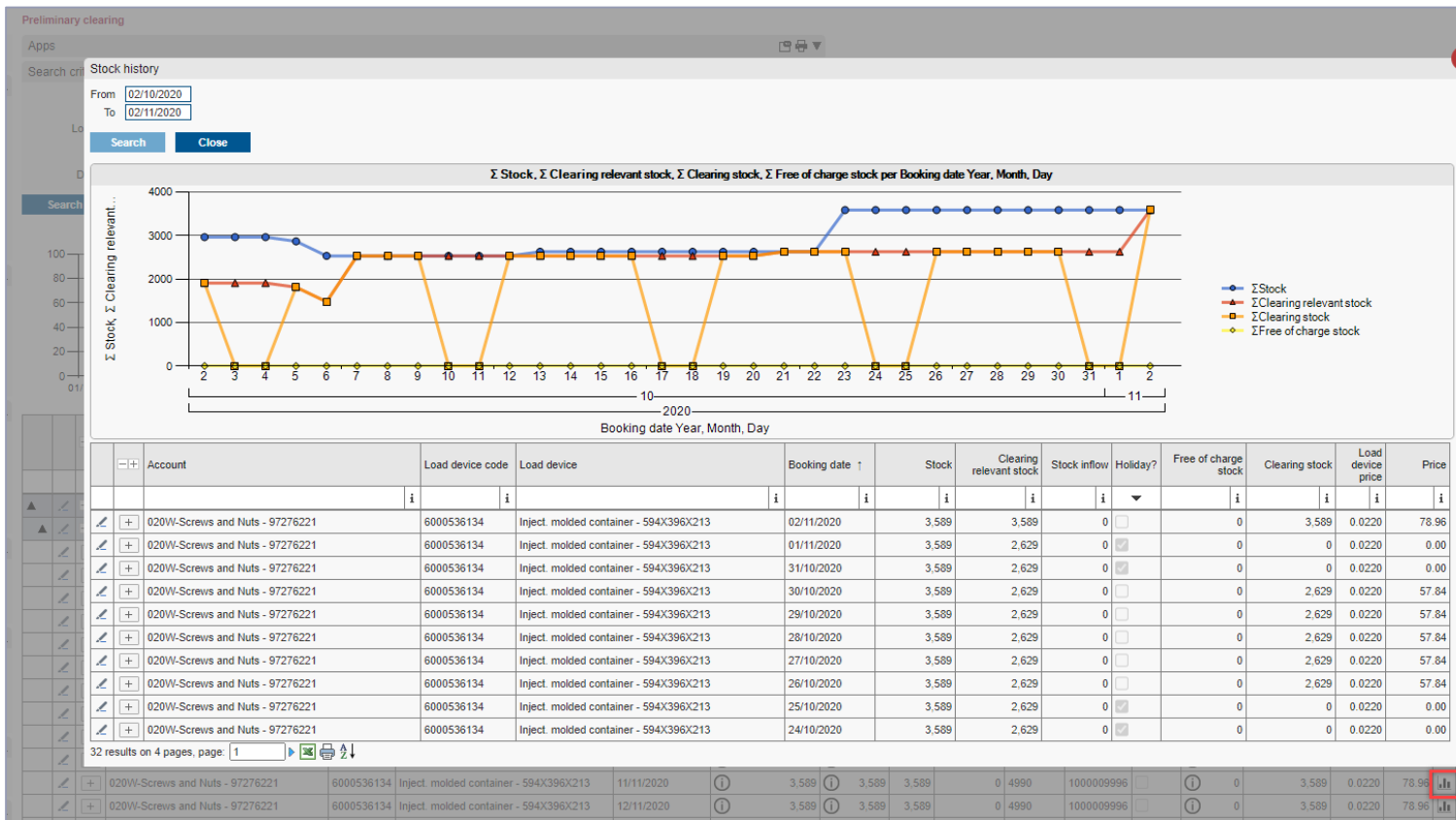
Further explanation of columns



- › ‚Clearing stock‘ = Stock according to accounting relevance outside of weekends and holidays – Free of charge stock
- › ‚Free of charge stock‘ is made up of all FOC-claims,
- › ‚Price‘ = ‚Clearing stock‘ x ‚Load device price‘

Check Preliminary clearing 5 of 5

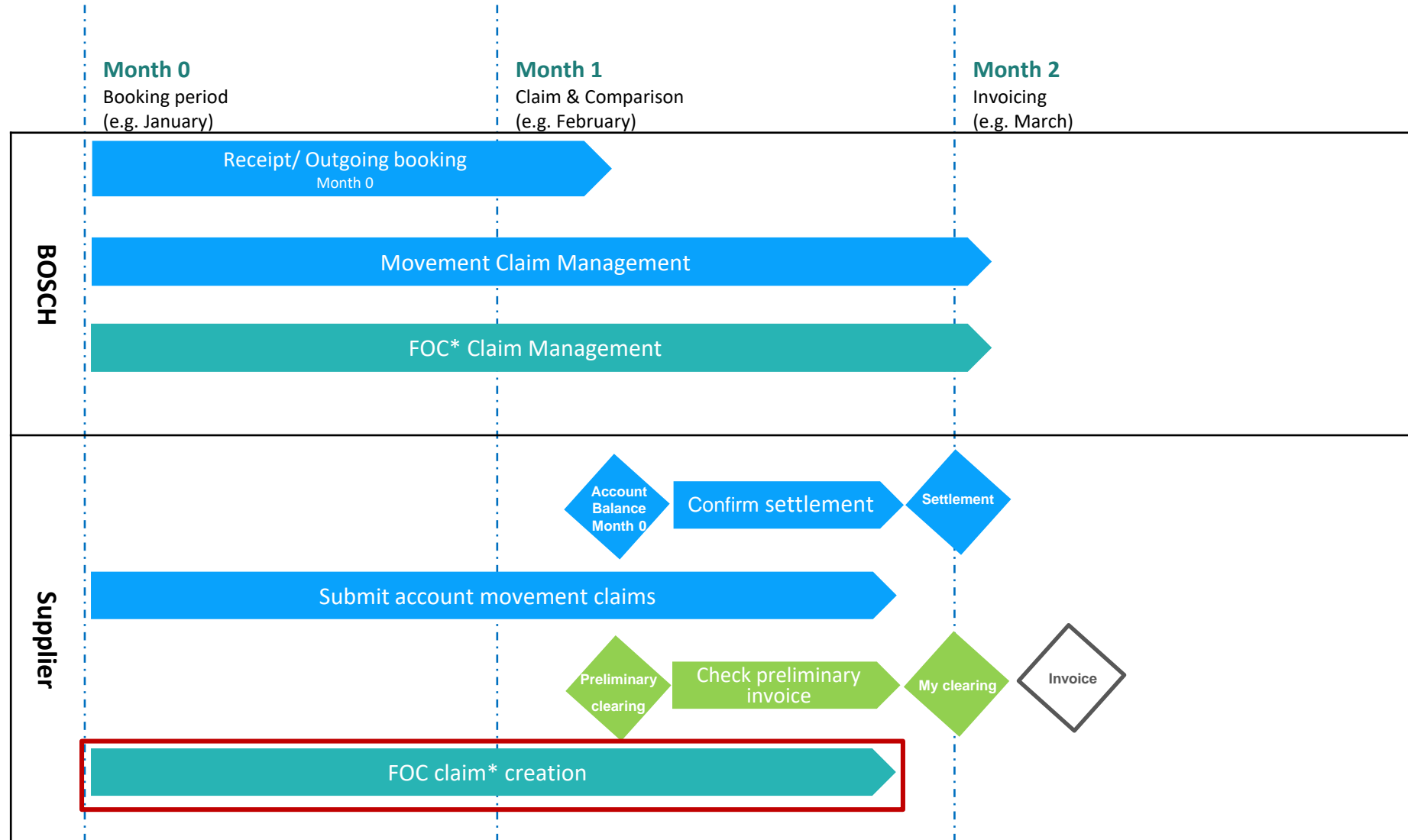
Open the Stock history for a specific date



- › Clicking on the icon opens the Stock history from the inventory overview.
- › The graphic shows the total stock (blue), the clearing stock (orange), the FOC claim stock (yellow) of the selected load device.

Complete process EMS and EFS

FOC claim creation



*FOC – Free of charge

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Create claim of FOC days 1 of 2

Create FOC movement claim via account movements overview

Account movements overview

Search criteria

Account

Partner

Load device

Date type

Date range

Delivery note number

Transaction reference 2

Order no.

Claim number pos.

Date to

Relative to

Search **Balance**

Delivery note date	Booking date sender	Booking date recipient	Sender	Load device code	Load device	Amount in	Amount out	Balance	Start clearing recipient	Transaction reference 2	Delivery note number	Order no.	Transaction date	Claims?		
11/01/2022	13/01/2022	14/01/2022	RBDE EMS-Werk	72726221	6099101208	Pallet Cover - 1204X808X94	2	2	24/01/2022	200066	CDel00036	346	2022 16:33:06	○	☹️ €	
11/01/2022	13/01/2022	14/01/2022	RBDE EMS-Werk	726221	6099610064	Box plastic lid - 600X400X25	96	96	24/01/2022	200066	CDel00036	346	22 16:33:09	○	☹️ €	
11/01/2022	13/01/2022	14/01/2022	RBDE EMS-Werk	76221	6000536134	Inject. molded container - 594X396X213	96	96	24/01/2022	200066	CDel00036	346	.2 16:33:11	○	☹️ €	
11/01/2022	13/01/2022	14/01/2022	RBDE EMS-Werk	72726221	6099101122	Plastic durable pallet - 1200X800X160	2	2	24/01/2022	200066	CDel00036	346	J22 16:33:13	○	☹️ €	
11/01/2022	11/01/2022	11/01/2022	020W-Screws	ig	6099101208	Pallet Cover - 1204X808X94		2	-2	11/01/2022	200064	SDel00028	586	./2022 16:33:15		☹️ €
11/01/2022	11/01/2022	11/01/2022	020W-Screws	ing	6099610064	Box plastic lid - 600X400X25		96	-96	11/01/2022	200064	SDel00028	586	1/2022 16:33:17		☹️ €
11/01/2022	11/01/2022	11/01/2022	020W-Screws	ng	6000536134	Inject. molded container - 594X396X213		96	-96	11/01/2022	200064	SDel00028	585	1/2022 16:33:18		☹️ €
11/01/2022	11/01/2022	11/01/2022	020W-Screws an		6099101122	Plastic durable pallet - 1200X800X160		2	-2	11/01/2022	200064	SDel00028	585	022 16:33:19		☹️ €
18/01/2022	20/01/2022	21/01/2022	RBDE EMS-Werk	76221	6099610064	Box plastic lid - 600X400X25	96	96	31/01/2022	200067	CDel00037	348	'2 16:33:21		☹️ €	
18/01/2022	20/01/2022	21/01/2022	RBDE EMS-Werk	726221	6099101208	Pallet Cover - 1204X808X94	20	20	31/01/2022	200067	CDel00037	348	.2 16:33:23	○	☹️ €	
18/01/2022	20/01/2022	21/01/2022	RBDE EMS-Werk	72726221	6000536134	Inject. molded container - 594X396X213	96	96	31/01/2022	200067	CDel00037	348	:022 16:33:25		☹️ €	
18/01/2022	20/01/2022	21/01/2022	RBDE EMS-W	-972726221	6099101122	Plastic durable pallet - 1200X800X160	20	20	31/01/2022	200067	CDel00037	348	1/2022 16:33:26		☹️ €	
						428	196	232								

12 results on one page 1

- › This shipment was delivered 4 days late. (Compare the date of goods receipt stamp on the delivery note with the booking date recipient).
- › Click on the € icon to create a FOC complaint over 4 FOC days following the general FOC period and starting with the date of 'Start clearing'. (FOC date from 24th January FOC date to 27th January).

Create claim of FOC days 2 of 2

The 'Claim entry' in the direction 'Incoming' is opened automatically

Account movements overview > Claim entry

Header data

Claim type FOC
Account 020W-Screws and Nuts - 97276221
Direction Incoming
Plant RBDE EMS-Werk Training
Booking date 24/01/2022
FOC date from 24/01/2022
FOC date to 27/01/2022
Document count 1

Load device code	Load device	Amount booked	Amount claimed	Reference	Claim reason	Remark	FOC date from	FOC date to	Document count	Claim number pos.
6000536134 - Inject. molded container - 594X396X213	Inject. molded container - 594X396X213	96	96	CDel00036	Delayed delivery				0	
6099610064 - Box plastic lid - 600X400X25	Box plastic lid - 600X400X25	96	96	CDel00036	Delayed delivery				0	
6099101208 - Pallet Cover - 1204X808X94	Pallet Cover - 1204X808X94	2	2	CDel00036	Delayed delivery				0	
6099101122 - Plastic durable pallet - 1200X800X160	Plastic durable pallet - 1200X800X160	2	2	CDel00036	Delayed delivery				0	

4 results on one page 1

Save Cancel

Remember your attachment 😊, as described before

- › The 'Booking date' shows the planned start of the clearing.
- › Enter the period (from the start of billing) and the quantity you wish to claim free of charge,
- › select the claim reason,
- › and do not forget the attachment before you click on 'Save'.

Create free FOC claim 1 of 2

Click Free claim entry (FOC)

BOSCH

Claim entry

Header data

Claim type: FOC (free claim)

Account: 020W-Screws and Nuts - 97276221

Direction: Incoming

FOC date from: []

FOC date to: []

Document count: 0

Load device code	Load device	Amount booked	Amount claimed	Reference	Claim reason	Remark	FOC date from	FOC date to	Document count	Claim number pos.
6000536134	Inject. molded container - 594X396X213								0	
6000861972	Deep-Draw Forming Part - 525X341X145								0	
6099610064	Box plastic lid - 600X400X25								0	
6099101208	Pallet Cover - 1204X808X94								0	
6099101122	Plastic durable pallet - 1200X800X160								0	

5 results on one page | 1

Save Cancel Save & New

Free claim entry (FOC)

- › Select the account for which you are creating the claim.
- › Free FOC claims are always in the direction Incoming.

Create free FOC claim 2 of 2

Free FOC claims are created without connection to a movement

Claim entry

Header data

Claim type: FOC (free claim)

Account: 020W-Screws and Nuts - 97276221

Direction: Incoming

FOC date from: 05/10/2020

FOC date to: 16/10/2020

Document count: 1

Load device code	Load device	Amount booked	Amount claimed	Reference	Claim reason	Remark	FOC date from	FOC date to	Document count	Claim number pos.
6000536134	Inject. molded container - 594X396X213		192	CDeI0025	Temporary excess quantity	Blocked through Quality			0	
6000861972	Deep-Draw Forming Part - 525X341X145								0	
6099610064	Box plastic lid - 600X400X25		192	CDeI0025	Temporary excess quantity	Blocked through Quality			0	
6099101208	Pallet Cover - 1204X808X94									
6099101122	Plastic durable pallet - 1200X800X160		4	CDeI0025	Temporary excess quantity	Blocked through Quality				

5 results on one page

Save Cancel Save & New



Free FOC claims can ONLY be created for booking month currently to check

- > The free FOC claim can be created until the 24th of the following month over a period of the previous month.
- > For example, you have a temporary excess quantity of packaging materials in stock because your delivered goods were not released by the incoming quality inspection.

Overview of all claims 1 of 2

Overview of 'My claims'


























My claims




Apps   ▼

Search criteria ▲

Account Status Claim number
 Kind Claim number pos.
 Date From To
 Date range Relative from Relative to

Search

	[-] +	Claim number	Claim type	Account	Direction	Creation date	Document count	Booking date	Status		
			i		i		i		i		▼
		188	FOC (free claim)	020W-Screws and Nuts - 97276221	Incoming	27/10/2020	1	13/10/2020	Accepted		
		190	Normal	020W-Screws and Nuts - 97276221	Outgoing	30/10/2020	0	26/10/2020	Accepted		
		192	Normal	020W-Screws and Nuts - 97276221	Outgoing	30/10/2020	1	19/10/2020	Accepted		
		193	Normal	020W-Screws and Nuts - 97276221	Incoming	02/11/2020	0	23/10/2020	Accepted		
		194	Normal	020W-Screws and Nuts - 97276221	Outgoing	02/11/2020	1	27/10/2020	Accepted		
		195	Normal	020W-Screws and Nuts - 97276221	Incoming	04/11/2020	0	23/10/2020	Accepted		
		196	Normal	020W-Screws and Nuts - 97276221	Outgoing	04/11/2020	1	27/10/2020	Accepted		

7 results on one page   

› With a click on 'My claims', you will receive an overview of all claims including their status.

Overview of all claims 2 of 2

Overview of ,My claim positions‘

My claim positions

Apps

Search criteria

Account: [dropdown] Status: [dropdown] Claim no.: [input]
 Load device: [input] Status Claim: [dropdown] Claim: [input]
 Claim reason: [dropdown] Kind: [dropdown]
 Date: [dropdown] From: [input]
 Date range: [dropdown] Relative from: -80

Search

My claim positions - Count per Booking date Month, Status

Claim no.	Claim pos no.	Kind	Account	Direction	Load device code	Load device	Amount booked	Amount claimed	Difference	Claim reason	Reference	Creation date	Booking date	Booking date actual	FOC date from	FOC date to	Editor	Editor value	SAP	Status
196	10242	Normal	020W-Screws and Nuts - 97276221	Outgoing	8000536134	Inject. m	48	48	0	Delivery note not booked	sdel001	04/11/2020	27/10/2020	27/10/2020						●
196	10243	Normal	020W-Screws and Nuts - 97276221	Outgoing	8099101122	Plastic d	1	1	0	Delivery note not booked	sdel001	04/11/2020	27/10/2020	27/10/2020					○	●
194	10239	Normal	020W-Screws and Nuts - 97276221	Outgoing	8000536134	Inject. m	48	48	0	Delivery note not booked	Sdel0001	02/11/2020	27/10/2020	27/10/2020					●	●
194	10240	Normal	020W-Screws and Nuts - 97276221	Outgoing	8099101122	Plastic dur	1	1	0	Delivery note not booked	Sdel0001	02/11/2020	27/10/2020	27/10/2020					●	●
190	10234	Normal	020W-Screws and Nuts - 97276221	Outgoing	8000536134	Inject. mold	2	2	0	Delivery note not booked	1234	30/10/2020	26/10/2020	26/10/2020					●	●
195	10241	Normal	020W-Screws and Nuts - 97276221	Incoming	8099910064	Box plastic lid	990	96	-864	Wrong amount	CDel00013	04/11/2020	23/10/2020						●	●
193	10238	Normal	020W-Screws and Nuts - 97276221	Incoming	8000536134	Inject. mold	990	96	-864	Wrong amount	CDel00013	02/11/2020	23/10/2020						○	●
192	10236	Normal	020W-Screws and Nuts - 97276221	Outgoing	8000536134	Inject. mold	3	3	0	Delivery note not booked	123	30/10/2020	19/10/2020	19/10/2020					●	●
192	10237	Normal	020W-Screws and Nuts - 97276221	Outgoing	8099101122	Plastic dur	2	2	0	Delivery note not booked	123	30/10/2020	19/10/2020	19/10/2020					●	●
188	10229	FOC (fr	020W-Screws and Nuts - 97276221	Incoming	8099101122	Plastic d	2	2	0	Temporary excess quantity	CDel	27/10/2020	13/10/2020		13/10/2020	16/10/2020			●	●
188	10228	FOC (fr	020W-Screws and Nuts - 97276221	Incoming	8000536134	Inject. m	96	96	0	Temporary excess quantity	CDel	27/10/2020	13/10/2020		13/10/2020	16/10/2020			●	●

11 results on one page

› With one click on 'My claim positions', you get a detailed overview of all claims including their status in SAP.

Questions?

Fill out the Service Usage form or send an email to: customer-support@supplyon.com

The screenshot shows the 'contact.supplyon.com/en/' page. At the top, there is a navigation bar with the SupplyOn logo, 'Support', 'English' (with a dropdown arrow), 'Search', and a 'Login' button. Below this is a blue navigation bar with links for 'SOLUTIONS', 'INDUSTRIES', 'CONSULTING', 'CUSTOMERS', 'TRAINING', 'FOR SUPPLIERS', and 'ABOUT US'. The main content area features the heading 'Our Support team will be glad to help you!' followed by a link to 'FAQs for a quick answer'. A three-step process flow is shown: 1. Topic Selection, 2. Your Question, and 3. Contact Details. Under 'Topic Selection', there are six service categories in light blue boxes: 'Registration' (Register a company or book a SupplyOn service.), 'Login' (Assistance with the login.), 'Training' (Book a SupplyOn training or questions regarding training), 'Service Usage' (Questions regarding the SupplyOn services.), 'Contract questions' (Questions regarding the SupplyOn contract or invoice.), and 'Service Error' (Support in case of a problem with the SupplyOn services.). The 'Service Usage' box is highlighted with a red border. At the bottom, there is a link '> Additional contact information'.